Catastrophes and Queueing Systems with Time-Varying Periodic Transition Rates

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#### Hello



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We are The Nocturnists, a San Francisco-based independent medical storytelling community. Since 2016, we've produced over a dozen live storytelling shows in the Bay Area and New York City, three seasons of our podcast, and two special audio diary series.

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#### Overview



#### Background

- Key equation for QBDs with periodic transition rates
- Key equation for system with catastrophes
- Exponential Generating Function for the Bernoulli numbers (an aside to motivate the method)
- Asymptotic Periodic solution for the Single Server Queue Solution for the single server queue without catastrophes
  - Solution for the single server queue with catastrophes
- 3 Asymptotic periodic solution for Erlang arrivals with exponential service
  - Solution for Erlang arrivals with exponential service without catastrophes
  - Solution for Erlang arrivals with exponential service with catastrophes

We study the asymptotic periodic distribution of queues with time-varying periodic transition rates and catastrophes that occur randomly according to an exponential distribution with time-varying periodic rate.

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When a disaster occurs, the system resets, all customers are lost and an exponentially distributed period of time elapses before the repair is complete. Service is governed by a phase distribution.

The asymptotic periodic distribution of the queue-length process is analogous to the steady state distribution for a system with constant transition rates.

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Catastrophes, when they occur, take the process to an un-numbered repair level.

The processes we consider have periodic transition rates with period one.

The infinitesimal generator for a QBD with time-varying periodic transition rates:

$$\mathbf{Q}(t) = \begin{bmatrix} \mathbf{B}(t) & \mathbf{A}_{1}(t) \\ \mathbf{A}_{-1}(t) & \mathbf{A}_{0}(t) & \mathbf{A}_{1}(t) \\ & \mathbf{A}_{-1}(t) & \mathbf{A}_{0}(t) & \mathbf{A}_{1}(t) \\ & & \ddots & \ddots \end{bmatrix}$$

This leads to the system of differential equations:

$$\begin{split} \dot{\mathbf{p}}_0(t) &= \mathbf{p}_0(t) \mathbf{B}(t) + \mathbf{p}_1(t) \mathbf{A}_{-1}(t) \\ \dot{\mathbf{p}}_n(t) &= \mathbf{p}_{n-1}(t) \mathbf{A}_1(t) + \mathbf{p}_n(t) \mathbf{A}_0(t) + \mathbf{p}_{n+1}(t) \mathbf{A}_{-1}(t), \ n > 0. \end{split}$$

We can use this system of ordinary differential equations to solve for the generating function for the asymptotic periodic distribution.

The key equation for the generating function is given by

$$\begin{split} \mathbf{P}(z,t) &= \sum_{j=0}^{\infty} \mathbf{p}_j(t) z^j = \\ &\int_{t-1}^t \mathbf{p}_0(u) \left( \mathbf{B}(u) - \mathbf{A}_0(u) - z^{-1} \mathbf{A}_{-1}(u) \right) \Phi(z,u,t) du \\ &\times \left( \mathbf{I} - \Phi(z,t-1,t) \right)^{-1}. \end{split}$$

where  $\Phi(z, s, t)$  is the generating function for the unbounded process.

Now consider a quasi-birth-death process with catastrophes and repairs. Catastrophes occur at rate  $\gamma(t)$ . These can occur from any level and from any phase within the level. When a catastrophe occurs, then the system is repaired at rate  $\eta(t)$ . These rates are also assumed to be periodic with period 1. The probability of being in the failure state at time t is given by q(t).

For this system with catastrophes and repairs, we have the infinitesimal generator:

 $\mathbf{Q}(t) = \begin{bmatrix} -\eta(t) & \eta(t)\mathbf{a} \\ \gamma(t)\mathbf{1} & \mathbf{B}(t) - \gamma(t)\mathbf{I} & \mathbf{A}_{1}(t) \\ \gamma(t)\mathbf{1} & \mathbf{A}_{-1}(t) & \mathbf{A}_{0}(t) - \gamma(t)\mathbf{I} & \mathbf{A}_{1}(t) \\ \gamma(t)\mathbf{1} & \mathbf{A}_{-1}(t) & \mathbf{A}_{0}(t) - \gamma(t)\mathbf{I} & \mathbf{A}_{1}(t) \\ \vdots & \ddots & \ddots \end{bmatrix}$ 

with  $\mathbf{1} = \mathbf{1}_{N \times 1}$  a column vector of ones and  $\mathbf{p}_{1 \times N}$  a row vector representing the probability distribution of which phase the system returns to after a repair.  $\eta(t)$  is the repair rate and  $\gamma(t)$  is the rate at which catastrophes occur. This process has the following system of ordinary differential equations: This leads to the system of differential equations:

$$\dot{q}(t) = -\eta(t)q(t) + \gamma(t)(1-q(t))$$

 $\dot{\mathbf{p}}_0(t) = \mathbf{q}(t)\eta(t)\mathbf{a} + \mathbf{p}_0(t)(\mathbf{B}(t)-\gamma(t)\mathbf{I}) + \mathbf{p}_1(t)\mathbf{A}_{-1}(t)$ 

$$\dot{\mathbf{p}}_n(t) = \mathbf{p}_{n-1}(t)\mathbf{A}_1(t) + \mathbf{p}_n(t)(\mathbf{A}_0(t) - \gamma(t)\mathbf{I}) + \mathbf{p}_{n+1}(t)\mathbf{A}_{-1}(t), \ n > 0.$$

Let  $\mathbf{P}(z,t) = \sum_{j=0}^{\infty} \mathbf{p}_j(t) z^j$ , as above, then the *key* equation for the generating function is

$$\begin{aligned} \mathbf{P}(z,t) &= \\ \int_{t-1}^{t} \left[ \mathbf{p}_0(u) \left( \mathbf{B}(u) - \mathbf{A}_0(u) - z^{-1} \mathbf{A}_{-1}(u) \right) + q(u) \eta(u) \mathbf{a} \right] \Phi(z,u,t) du \\ &\times \left( \mathbf{I} - \Phi(z,t-1,t) \right)^{-1}. \end{aligned}$$

Here  $\Phi(z, s, t)$  is the same as that given for a QBD without catastrophes except that it is multiplied by  $e^{-\int_s^t \gamma(u)du}$ .

Recall that an exponential generating function (EGF) for a sequence  $\{a_n\}$  is defined as

$$A(z)=\sum_{n=0}^{\infty}a_n\frac{z^n}{n!}.$$

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$$B(z) = rac{z}{\mathrm{e}^z - 1} \sim rac{\chi_k}{z - \chi_k}, \quad z \to \chi_k$$

The poles of B(z) are  $\chi_k = 2\pi ik$ ,  $k \in \mathbb{Z} \setminus \{0\}$ , and the residue at  $\chi_k$  is equal to  $\chi_k$ .

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The expansion theorem for meromorphic functions holds that

$$f_n \equiv [z^n]f(z) = \sum_{j=1}^m c_j \alpha_j^{-n} + O(R^{-n})$$

where the  $\alpha_j$  are poles of the generating function f(z) and f(z) is meromorphic at all points of the closed disc  $|z| \leq R$  and analytic at all points |z| = R and at z = 0. In the case of the Bernoulli numbers, we take contours that pass between two poles. As the contour  $R \to \infty$  (for  $n \ge 0$ ) because the Cauchy kernel  $z^{-n-1}$  decreases as an inverse power of R while the exponential generating function (EGF) remains O(R). In the limit, the coefficient integral is equal to the sum of the residues of the meromorphic function over the whole complex plane.

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Figure: Increasing contour of integration, R as we zoom out

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Catastrophes

CanQueue 2020 15 / 36

$$[z^n]\frac{z}{e^z-1}$$

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$$[z^n]\frac{z}{\mathrm{e}^z-1}=\frac{B_n}{n!}$$

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$$B_{2n} = (-1)^{n-1} (2n)! 2^{1-2n} \pi^{-2n} \zeta(2n).$$



Asymptotic Periodic solution for the Single Server Queue
 Solution for the single server queue without catastrophes
 Solution for the single server queue with catastrophes

3 Asymptotic periodic solution for Erlang arrivals with exponential service

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# The single-server queue

The key equation for the generating function is

$$\begin{split} P(z,t) &= \int_{t-1}^{t} p_0(u) \mu(u) (1-z^{-1}) \mathrm{e}^{\int_{u}^{t} \lambda(\xi)(z-1) + \mu(\xi)(z^{-1}-1)d\xi} du \\ &\times (1-\mathrm{e}^{\bar{\lambda}(z-1) + \bar{\mu}(z^{-1}-1)})^{-1} \end{split}$$

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$$\times (1-e^{\bar{\lambda}(z-1)+\bar{\mu}(z^{-1}-1)})^{-1}$$

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that is,

$$\chi_k = \frac{1}{2\bar{\lambda}} \left( \bar{\lambda} + \bar{\mu} + 2\pi i k + \sqrt{(\bar{\lambda} + \bar{\mu} + 2\pi i k)^2 - 4\bar{\lambda}\bar{\mu}} \right).$$
Figure: Increasing contour of integration, R (shown in white), as we zoom out,  $\bar{\lambda} = 2$ ,  $\bar{\mu} = 5$ . Unit circle shown in black. For this example,

$$\lambda(t) = 2 + \frac{2}{3}\cos(2\pi t),$$
  
$$\mu(t) = 5 + \frac{5}{2}\sin(2\pi t).$$

An exact formula for the level probabilities is then given by

$$p_{\ell}(t) = \int_{t-1}^{t} p_{0}(u)\mu(u) \sum_{k=-\infty}^{\infty} \frac{(1-\chi_{k}^{-1})\chi_{k}^{-\ell} e^{\int_{u}^{t} (\lambda(\xi)(\chi_{k}-1)+\mu(\xi)(\chi_{k}^{-1}-1))d\xi}}{\sqrt{(\bar{\lambda}+\bar{\mu}+2\pi i k)^{2}-4\bar{\lambda}\bar{\mu}}} du.$$

#### The single-server queue with catastrophe

The *key* equation for the generating function for the single server queue with catastrophes is

$$egin{split} P(z,t) &= \int_{t-1}^t \left( \mu(u)(1-z^{-1})p_0(u) + \eta(u)q(u) 
ight) \Phi(z,u,t) du \ & imes \left( 1 - \mathrm{e}^{ar{\lambda}(z-1) - ar{\mu}(z^{-1}-1) - ar{\gamma}} 
ight)^{-1} \end{split}$$

and

$$q(t)=\int_{t-1}^t \gamma(u)\mathrm{e}^{-\int_u^t (\eta(
u)+\gamma(
u))d
u}du(1-\mathrm{e}^{-ar\eta-ar\gamma})^{-1}$$

where  $\bar{\gamma} = \int_{t-1}^{t} \gamma(u) du$  is the average catastrophe rate over the period,  $\bar{\lambda} = \int_{t-1}^{t} \lambda(u) du$  is the average arrival rate, and so on.

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The poles are solutions to

$$ar{\lambda}(z-1)+ar{\mu}(z^{-1}-1)-ar{\gamma}=2\pi ik,\ k\in\mathbb{Z},$$

that is,

$$\chi_{k} = \frac{1}{2\bar{\lambda}} \left( \bar{\lambda} + \bar{\mu} + \bar{\gamma} + 2\pi i k + \sqrt{(\bar{\lambda} + \bar{\mu} + \bar{\gamma} + 2\pi i k)^{2} - 4\bar{\lambda}\bar{\mu}} \right).$$

Applying the same argument as for the Bernoulli numbers, the exact formula is the sum of the residues in the complex plane:

$$p_{\ell}(t) = \int_{t-1}^{t} \sum_{k=-\infty}^{\infty} \left( p_0(u) \mu(u) (1 - \chi_k^{-1}) + \eta(u) q(u) \right) \\ \times \frac{\chi_k^{-\ell} \mathrm{e}^{\int_u^t \left( \lambda(\xi)(\chi_k - 1) + \mu(\xi)(\chi_k^{-1} - 1) - \gamma(\xi) \right) d\xi}}{\sqrt{(\bar{\lambda} + \bar{\mu} + \bar{\gamma} + 2\pi i k)^2 - 4\bar{\lambda}\bar{\mu}}} du.$$

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Figure: Increasing contour of integration, R (shown in white), as we zoom out,  $\bar{\lambda} = 2$ ,  $\bar{\mu} = 5$ . Unit circle shown in black. For this example,

$$\begin{split} \lambda(t) &= 2 + \frac{2}{3}\cos(2\pi t), \\ u(t) &= 5 + \frac{5}{2}\sin(2\pi t), \\ \gamma(t) &= 4 + \frac{18}{5}\sin(2\pi t), \\ \eta(t) &= 3 + 2\sin(2\pi t). \end{split}$$



Asymptotic Periodic solution for the Single Server Queue

3 Asymptotic periodic solution for Erlang arrivals with exponential service

- Solution for Erlang arrivals with exponential service without catastrophes
- Solution for Erlang arrivals with exponential service with catastrophes

The key equation for the generating function is

$$P(z,t) = \int_{t-1}^{t} \mathbf{p}_{0}(u) \left( \mathbf{B}(u) - \mathbf{A}_{0}(u) - z^{-1}\mathbf{A}_{-1}(u) \right) \Phi(z,u,t) du$$
  
 
$$\times (\mathbf{I} - \Phi(z,t-1,t))^{-1}$$
  
 
$$= \int_{t-1}^{t} \mathbf{p}_{0}(u) \mu(u) (1-z^{-1}) H \text{diag} \left[ \frac{e^{\int_{u}^{t} \epsilon_{\ell}(z,q) dq}}{1 - e^{\int_{t-1}^{t} \epsilon_{\ell}(z,q) dq}} \right] du H^{-1}.$$

#### Erlang Arrivals and Exponential Service II

#### where

$$\begin{split} \left[ H \text{diag} \left[ \frac{\mathrm{e}^{\int_{u}^{t} \epsilon_{\ell}(z,q) dq}}{1 - \mathrm{e}^{\int_{t-1}^{t} \epsilon_{\ell}(z,q) dq}} \right] H^{-1} \right]_{j,j+m} \\ &= \frac{z^{m/K}}{K} \sum_{\ell=0}^{K-1} \frac{\mathrm{e}^{\int_{u}^{t} \epsilon_{\ell}(z,q) dq}}{1 - \mathrm{e}^{\int_{t-1}^{t} \epsilon_{\ell}(z,q) dq}} \omega_{K}^{-m\ell}. \end{split}$$

is a Toeplitz matrix and  $\omega_{\mathcal{K}} = \exp\{2\pi i/\mathcal{K}\}$  are the  $\mathcal{K}$ th roots of unity.

The poles occur at those values of z outside of the unit circle such that

$$-\bar{\mu}-\bar{\nu}+\bar{\mu}z^{-1}+z^{1/K}\bar{\nu}=2\pi im, \ m\in\mathbb{Z}.$$

The exact solution is given by the sum of the residues. Taking the limit as  $z \to \chi_m$ , we have the residue at  $\chi_m$  given by

$$\frac{1}{1 - \frac{z}{\chi_m}} \left( \frac{\chi_m - 1}{\bar{\nu}\chi_m^{(K+1)/K} - K\bar{\mu}} \right) \\ \times \int_{t-1}^t \mathbf{p}_0(u) \mu(u) e^{\int_u^t (\nu(s)\chi_m^{1/K} - \nu(s) - \mu(s) + \mu(s)\chi_m^{-1})ds} du \\ \times \begin{bmatrix} 1 & \chi_m^{1/K} & \cdots & \chi_m^{(K-1)/K} \\ \chi_m^{-1/K} & \ddots & \chi_m^{1/K} & \cdots & \chi_m^{(K-2)/K} \\ \vdots & \ddots & \ddots & \vdots \\ \vdots & \ddots & \ddots & \vdots \\ \chi_m^{(1-K)/K} & \cdots & \chi_m^{-1/K} & 1 \end{bmatrix}.$$

Let 
$$q_m(t) = \sum_{j=0}^{K-1} \chi_m^{-j/K} p_{0,j}(t)$$
 and  $c_m = \frac{\chi_m - 1}{\bar{\nu}\chi_m^{(K+1)/K} - K\bar{\mu}}$ , then  
 $p_{n,j}(t) = \sum_{m=-\infty}^{\infty} c_m \chi_m^{-n+j/K} \int_{t-1}^t q_m(u) \mu(t) e^{\int_u^t (\nu(s)\chi_m^{1/K} - \nu(s) - \mu(s) + \mu(s)\chi_m^{-1}) ds} du$ 













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CanQueue 2020 32 / 36





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CanQueue 2020 32 / 36







#### Erlang Arrivals and Exponential Service with Catastrophes

#### The key equation for generating function is

$$\begin{split} \mathbf{P}(z,t) &= \\ \int_{t-1}^{t} \left[ \mathbf{p}_0(u) \mu(u) (1-z^{-1}) + \eta(u) q(u) \mathbf{a} \right] \Phi(z,u,t) du \\ &\times \left( \mathbf{I} - \Phi(z,t-1,t) \right)^{-1}. \end{split}$$

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#### Thank You!!!



**Summary**: We can find exact solutions of the asymptotic periodic distribution for some queueing systems using singularity analysis.

#### Poles of M/M/1 with catastrophes